



**ASeTTS**  
Assisting Torture  
and Trauma Survivors

**Woba warigeze, canke umuntu uzi yaba yarigeze:**

- Kubaho ubudahengesha mubwoba n'ugutotezwa.
- Kwirabira abagize umuryango bagirirwa nabi, bafatwa kunguvu canke bicwa.
- Guhunga aho wamye mubwoba kugira batakwica, akenshi ugasiga abiwawe canke abiwanyu.
- Kwihanganira ubukene n'ibifungurwa bikenya munkambi imyaka minshi.
- Gutura mugihugu gishasha udafise inshuti, umuryango kandi urwana n'ururimi rushasha n'imicho mishasha.

Nimba ar'uko, **ASeTTS** ishobora kugufasha. **ASeTTS** itanga infashanyo kumpunzi zahuye n'ugutotezwa canke uguhababuka, itaraba ibara ry'urukoba, idini canke politiki umuntu yemera.

Kugira ngo urungike umuntu, uwirungike ukwawe canke kugira urondere gutahura ivyo **ASeTTS** ikorera abantu, uhamagare izi nomero: 9227 2700, kandi ubaze umukuru uri kukazi, aba ariho kuva isaha zitatu zamugatondo kushika isaha icumi n'igice z'okumataga, kuva kumunsi wa mbere gushika kumunsi wa gatano.



Parking aho bishura amahera iri kuri Stirling Street naho baparika imiduga kuri Brisbane Street.

Amabasi 21, 60,66,67,68,69 na 401 araja kuri **ASeTTS** avuye kuri basi stop yo kuri Museum kuri Beaufort Street.

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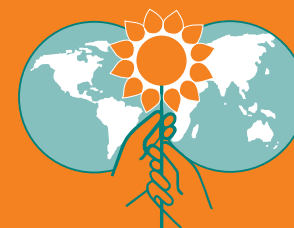
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UGUFASHA ABAROKOTSE UGUTOTEZWA N'UGUHABABUKA KUVA KUGUTOTEZWA

Ivyo ASeTTS  
ikorera abantu



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## KAZE KURI ASETTS

ASeTTS ikorana n'impunzi n'abantu bajakumera nkazo barokotse gutotezwa n'uguhababuka. Turabakorera ibikorwa vyinshi harimwo impanuro n'ibindi vyo guteza kominote imbere. Ntitubacha amahera kubera ivyo tubakorera.

## IKYO WOKWITEGA NKUMUNTU MUSHASHA ASeTTS IZOZA IFASHA

Nkumuntu mushasha ASeTTS izoza ifasha wokwitega ko boraba ibintu ukeneye ukubwaye kugira batahure infashanyo ukwiriye guhabwa. Kubera abantu abenshi bakeneye ibyobikorwa vya ASeTTS rimwe na rimwe hazoba igihe c'ukurindira kugira uronke infashanyo. Nimba ASeTTS idashobora kugufasha, tuzogerageza kurondera ishira hamwe ryogufasha hanyuma tukagufasha kugirango bakwakire.

## IKYO TWOSABA ABANTU DUFASHA

- Muzoze mushika kugihe kuri rendez-vous kandi mutumenyeshe byabura amasaha 24 imbere nimba mutazoboneka kuri rendez-vous.
- Ntimukaze mwaborewe n'inzoga canke ibiyobya mwenge.

## UBURENGANZIRA BWAVE NK'UMUNTU ASeTTS IFASHA

- Icubahiro akanya kose
- Ukuguma kw'ibanga
- Ukuronka umusemuzi
- Inyishu ikwiriye bakurikije ingorane zawe n'impanuro wahitsemwo
- Uguhitamwo ivyo urondera bagukorera
- Ugishika ukuvywo urondera bagukorera igihe cose ushaka
- Uburenganzira bw'ugusaba ko bakurungika uku muntu uguha impanuro nimba ariho
- Inyishu ikwiriye kandi yihuta igihe abantu bitotomba kubera amabanga ataranguwe neza.

## UBURENGANZIRA BWAVE KUBONA INYISHU IGIHE WITOTOMBA

Niba utanejewe n'ingene ASeTTS igukorera, utubabarire umenyeshye umuntu ugufasha kugirango agerageze kwikosora. Nimba bidashoboka, ushobora kurondera rendez-vous (appointment) y'inyegeje kuri reception uvugana n'umukuru wabakozi. Azogerageza kutohora ingorane n'ukuyitorera inyishu hanyuma anandike ivyo muzokwumvikanako.

Nimba ingorane itaronse inyishu, umutegetsi w'abakozi (Manager) azojana ukwitotomba kwawe kwa diregiteri kugirango uyage nawe kuri iyo ngorane. Nawe niyiyumvira ko ishira hamwe ridashobora kuyirangiza, azoyirungika ku cicaro ca ba diregiteri bese kugira barondere inyishi bakwandikira.

## ASETTS N'IBANGA RYAWE

KUKI DUKENEYE AMAKURU?

Tubaza amakuru akuraba kugirango dushobore kugukorera tukurikije ivyo ukeneye. Dukoresha ayamakuru dukurikije ivyatumye tuyarondera kandi ufise uburenganzira bw'oku yashikira igihe cose woyakenera (nkuko birangurwa mumategeko ayobora amabanga).

NINDE WEMEWE KUBONA AMAKURU ARABANA NAWWE?

Kugirango ushobore gufashwa na ASeTTS dukeneye gutanga amakuru yerekeye igitsina n'imyaka yawe ukubo baduha amahera. Ivyo ntibishizemwo amateka yawe yose canke ivyo uzoba watuhishuriye umukiganiro.

Imbere yuko amakuru twaronse dukora yamenyeshwa uwundi muntu, tuzokenerako woduha uruhusha wanditse kurupapuro. Dushobora guhishura ivyo watubwiye tudafise uruhusha rwawe igihe tubonako wohava ukomereka canke uwundi akakomereka.

IVYO ASETTS IKORA KURINDA UMUTEKANO

Amakuru akwerekeye abikiwe ahantu hafunze kandi hachunzwe kandi hashikwa n'abakozi ba ASeTTS gusa. Amakuru ari kuri computer (ordinateur) arachunzwe n'ijambo rinyegejwe rizwi n'abakozi bake baryemerewe.

Nimba urondera kumenya vyinshi vyerekeye amategeko arabana n'amabanga, urabe kuri website [www.privacy.gov.au](http://www.privacy.gov.au)